



# Your Identity

is your most  
important asset.

Count on us to  
help you protect it.



### Resources for Reducing Your Risk

Although our resolution services greatly reduce the headache of resolving an identity theft crime, any such situation still costs you time, energy and a sense of security. That's why we're providing our customers with resources to help them reduce the risk of being a target for identity thieves in the first place. Especially in this time of increasing technology and automated transactions, any proactive steps you take to arm yourself against identity theft is time well spent.

As a California Casualty policyholder, you have unlimited access to our identity theft webpage, which contains abundant resources and information: [www.aplus.com/idtheft.html](http://www.aplus.com/idtheft.html).

You can visit this site regularly to access:

- **Resource library** – A range of information covering the facts of identity theft and ways to protect yourself against this crime. You'll find articles, statistics, tips, FAQs and practical advice from the experts.
- **Ongoing education** – Timely information to keep you current on fraud alerts, identity theft news, and new scams to look out for.

### If You Are a Victim . . .

Call us at 1-800-800-9410 and ask for a customer service representative. We will connect you to a fraud specialist at Identity Theft 911, LLC, who will serve as your personal advocate and point of contact in dealing with all relevant agencies, institutions and organizations. From your first toll-free call, your personal advocate will guide you through the process of restoring your identity, credit and good name.



\*Identity Theft Resolution Service is not an insurance product and does not reimburse expenses or losses incurred in an identity theft.